Help App

Befrienders Worldwide (BW) will be launching its Help App worldwide starting in June 2020.

What does the Help App do?
The Help App will provide information regarding emotional support. It will automatically find the users nearest BW Help Centre.

It will show contact details for: addresses, phone numbers, emails, websites, languages spoken and opening times.

How will the Help App work?
The Help App will run on Mobile Phones and PCs. Its URL is:

https://www.help.befrienders.org

The App will automatically know the general location of the PC or Mobile Phone but, not the exact place, and so it will be able identify the nearest BW Help Centre.

Why is this App important?
Apart from providing the user with Help Centre contact details, it will also:

- Provide advice to users on helping themselves
- Advising users on how to help others
- Provide recommendations to users coping with isolation

Languages

Our aim is for the Help App to support all the languages that our Help Centres use. Currently, the App supports 7 languages with more languages being added to the system after translation and validation checks are carried out.

Why are we contacting you?
We would like you to make sure that your Help Centre details on the Help App are correct and then for you to publicise the use of the Help APP on your website and via other social media outlets.

The next page has a ‘flyer’ which can be used for publicity purposes. An image of it is also available.
The Befrienders Worldwide Help App

Wherever you are in the world – you can find your nearest helpcentre

ARE YOU IN EMOTIONAL DISTRESS?

GO TO

WWW.HELP.BEFRIENDERS.ORG

Befrienders Listen

Befrienders Worldwide June 2020